

# How to Troubleshoot Common Problems with a Double Din Navigation System



For the high GPS navigation technology, more and more people choose to install their own [double din navigation](#) systems. Inevitably, when you run the GPS navigation system, there may be some problems. Some issues need to be resolved by Professionals, but most of problems you can resolve yourself.

## **Steps**

1. The GPS navigation unit doesn't start up/ could not open the GPS navigation unit.

□ The key isn't turned to ACC or IGNITION position.

— Turn the vehicle key to ACC or IGNITION position.

□ The power cable has not been connected to the GPS navigation unit.

— Connect the power cable to the GPS navigation unit.

□ Blown fuse behind the GPS navigation unit or in the radio system.

— Replace the blown fuse with a fuse of the same amps.

□Flat battery.

— Replace or charge up the flat battery.

□The remote controller is running out of battery power.

— Change the remote control battery.

2.No sound output/could not hear voice/no voice.

□Speaker wires are not connected to the GPS navigation unit.

— Make sure that the speaker wires are properly connected to both the GPS navigation unit and the speakers.

□The GPS navigation unit is on “Mute”.

— Press “Mute” key or VOLUME (+/-) key.

□The volume is excessively low.

— Press VOLUME(+) key.

□Front/Rear speaker; Left/Right speaker.

— Press the remote control panel “OSD” or adjust the “Option” “Audio”.

3.Touch panel is not calibrated.

□Press “calibration” to calibrate the monitor again.

— “Menu”->“Option”->“System”->“calibration”

4.No response from the touch screen.

□Possible that the system is still processing the previous task given to it.

— If there’s still no response after a long period time, please contact the after-sale service department to have this issue looked at.

5.Can not play DVD.

□Disc loaded inaccurately.

— Please load the disc with the graphic side showing towards the windscreen.

□Damaged disc.

— Please clean the disc before reloading it again.

□Disc does not play at all.

— Please check the disc format before playing it.

6.No image from the reversing camera.

□ Reversing camera is installed, but it is not plugged into the [Android car stereo](#).

— Connect the reverse camera to the double din stereo, then press the “CDD” button on the remote controller, if it still does not work, please contact your local product distributor/reseller.

7.No GPS reception.

□ GPS antenna is not plugged in.

— Plug in the GPS antenna.

□ No GPS reception in the current location.

— Please contact your nearest product distributor/reseller for further assistance.

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