

How to Troubleshoot Common Problems with a Double Din Navigation System



For the high GPS navigation technology, more and more people choose to install their own [double din navigation](#) systems. Inevitably, when you run the GPS navigation system, there may be some problems. Some issues need to be resolved by Professionals, but most of problems you can resolve yourself.

Steps

1.The GPS navigation unit doesn't start up/ could not open the GPS navigation unit.

□The key isn't turned to ACC or IGNITION position.

— Turn the vehicle key to ACC or IGNITION position.

□The power cable has not been connected to the GPS navigation unit.

— Connect the power cable to the GPS navigation unit.

□Blown fuse behind the GPS navigation unit or in the radio system.

— Replace the blown fuse with a fuse of the same amps.

□Flat battery.

— Replace or charge up the flat battery.

□The remote controller is running out of battery power.

— Change the remote control battery.

2.No sound output/could not hear voice/no voice.

□Speaker wires are not connected to the GPS navigation unit.

— Make sure that the speaker wires are properly connected to both the GPS navigation unit and the speakers.

□The GPS navigation unit is on “Mute”.

— Press “Mute” key or VOLUME (+/-) key.

□The volume is excessively low.

— Press VOLUME(+) key.

□Front/Rear speaker; Left/Right speaker.

— Press the remote control panel “OSD” or adjust the “Option” “Audio”.

3.Touch panel is not calibrated.

□Press “calibration” to calibrate the monitor again.

— “Menu”->“Option”->“System”->“calibration”

4.No response from the touch screen.

□Possible that the system is still processing the previous task given to it.

— If there’s still no response after a long period time, please contact the after-sale service department to have this issue looked at.

5.Can not play DVD.

□Disc loaded inaccurately.

— Please load the disc with the graphic side showing towards the windscreen.

□Damaged disc.

— Please clean the disc before reloading it again.

□Disc does not play at all.

— Please check the disc format before playing it.

6.No image from the reversing camera.

□ Reversing camera is installed, but it is not plugged into the [Android car stereo](#).

— Connect the reverse camera to the double din stereo, then press the “CDD” button on the remote controller, if it still does not work, please contact your local product distributor/reseller.

7.No GPS reception.

□ GPS antenna is not plugged in.

— Plug in the GPS antenna.

□ No GPS reception in the current location.

— Please contact your nearest product distributor/reseller for further assistance.

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