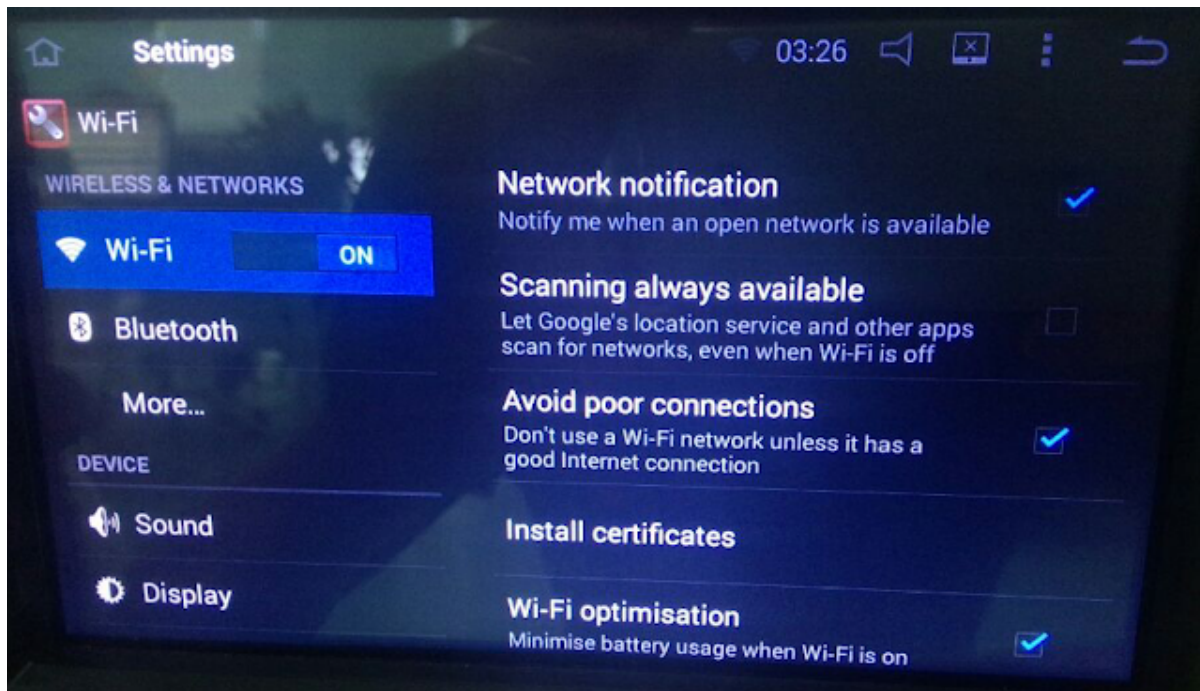


# How to Fix When Wifi Issues Happen to Android Car GPS Radio

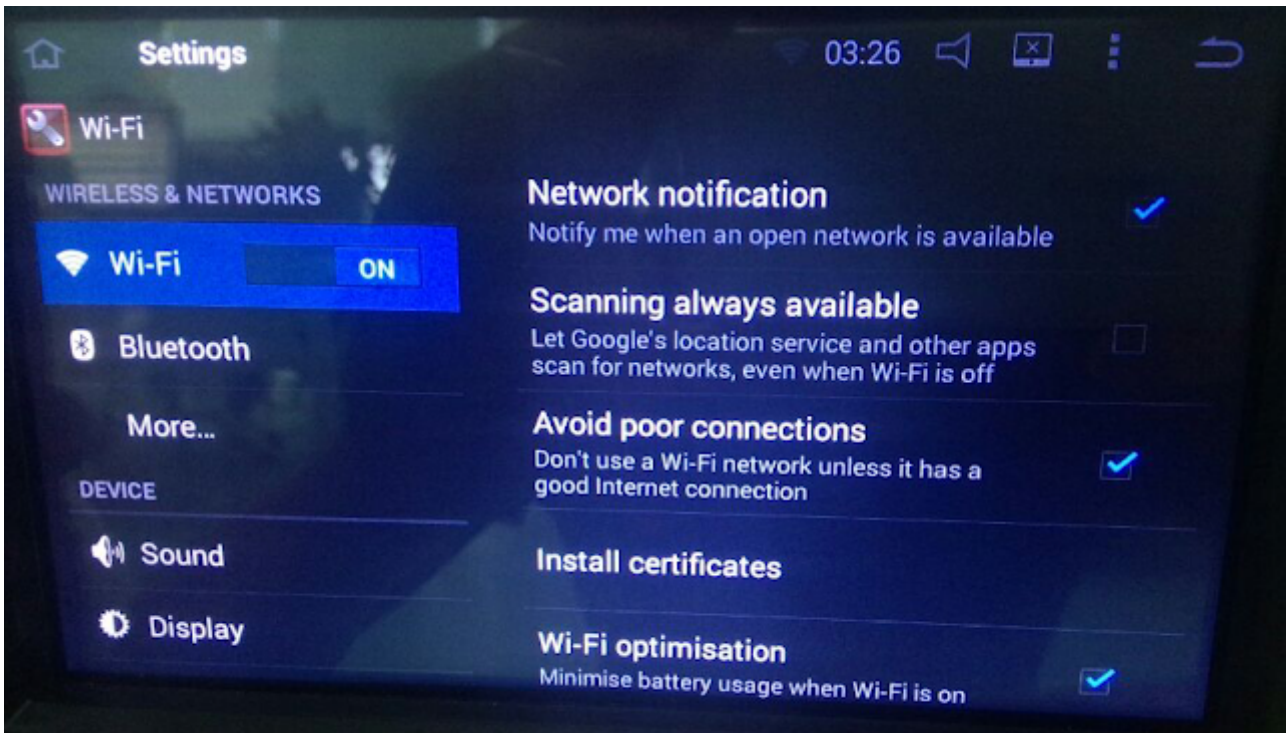


Normally our [android head units](#) have the built in WiFi, you can open it to search the surrounding WiFi signal and have access to the internet. After using [Pumpkin](#) Android Car GPS Radio for quite a while, some customers may have some issues to the built-in wifi.

If it really happens, please follow the corresponding suggestions to check and solve the issue.

1. The built in WiFi could be opened and connected, but the WiFi signal is poor or sometime the connection breaks. This may have relation with the WiFi source you connected, please check if the WiFi router to the car distance is at the range of 3-5m.

If the car gps dvd player you bought have the [android 4.4](#) system, you can go to the Settings-WiFi to turn on the "Avoid poor connections" and "WiFi optimisation".



Sorry that the factory delete this settings on the new released [android 5.1](#) system.

And actually you can share the WiFi hotspot from your smartphone, then our unit can also connect to the internet via your WiFi hotspot.

There is a way shared from one of our clients, maybe it's not suitable for all of you who have the first kind WiFi problem, but you can have a try.

*"Just used an typical WiFi antenna from an old router and brazed it on same point as the old antenna was. I did not remove the old antenna just added a second one on the old antenna output, works really good."*

2. After used for a period of time, the WiFi could not be opened, but the USB port works.

It's the built in WiFi module defective or broken, you can buy a WiFi dongle to receive WiFi signal and connect to the internet.

Here is the link of the WiFi dongle for your reference.

<http://ift.tt/2crhBh3>

And you can refer the below video to use the WiFi dongle.

3. Neither the built in WiFi could be opened nor the USB port could be used any more.

It's the built in WiFi/USB switch module on the mainboard defective or broken, you can return it back to us for repair or exchange.

Here are two attached picture for you to check the USB port problem.





Any question, please email your order number and question details to Pumpkin support team([andy-pumpkin@hotmail.com](mailto:andy-pumpkin@hotmail.com)).

Click to check Pumpkin [Andorid 5.1 Car DVD](#) on [Pumpkin](#) official websites:

US site: [www.autopumpkin.com](http://www.autopumpkin.com)

UK site: <http://ift.tt/29hvZcz>

German site: [www.autopumpkin.de](http://www.autopumpkin.de)

via Blogger <http://ift.tt/2cEX22N>