

FAQ for Pumpkin Car Stereo

KD-C0223/KD-C0224 (3)

Q10 : Why is the [car stereo](#)'s WIFI connection unstable (often off-line or can't connect) ?

A : It maybe the WIFI source signal is too far from the radio, and as the radio has an inbuilt WIFI antenna, it will not keep a stable connection. Please get the WIFI source signal close to the radio. Such as use your cellphone to share WIFI hot-spots out, and then use the radio to connect to the cellphone WIFI hot-spots.

And if it is still not working, can you please erase all the settings data on the radio to check? Just go to setting-backup/restore, and then choose restore to erase all the data. Please note the operation will delete all the applications and settings you have done on the radio. Please take note before you go further with this.

And please turn off the WIFI optimization on the WIFI advance setting, just as the following picture shows□

http://image16-c.poco.cn/mypoco/myphoto/20150410/10/17615050620150410105104032.jpg?492x296_120

Q11 : After pairing the bluetooth, why can't I hear my voice or the other party's voice when calling ?

A : Please check if you have plugged in the external mic to use it. Is the external mic connected tightly into the mic port? And when you talking to phone, please talk close to the mic to check. If it is still not working, please check if the external mic is broken. Can you change another mic to check?

Q12 : Why can't some apps be installed or corrupt ?

A : Why is it that some of the apps can not install or are cor

rupt? Or you mean all apps can not be installed or corrupt? If it is just some of the apps do not work, then it is normal. Because the [Android system](#) has capability issues with some apps, even if you are using an Android cellphone, it will have those issues too. If you mean all apps are a problem, then it may be the system file has a problem, you will just need to re-install system of the radio to solve it. Here is the link of the system file:

https://mega.co.nz/#!AY9TQTba!rce-Dn5dJyfTiPSm_NCRsJ6UjxMh_HaZNfraBf7tUe0

After downloading it, please decompress it, and you will get the firmware from the zip file. Copy the firmware onto an empty micro SD card. Then turn on the radio to the main menu; insert the SD card into the GPS slot. It will show a window leading to the update. During the update, please do not do any other operation or cut off the power.

Q13 : Why does it show no music after connecting an iPod ?

A : Please check if you have connected the iPod wire well between radio and iPod. Could you try disconnecting the iPod and reconnect it? And please click the folder icon at the bottom right of the iPod menu, choose music files from the iPod folder.