FAQ for Pumpkin Car Stereo KD-C0223/KD-C0224 (2)

Q7 : Why the OBDII scanner can’t be paired ? Or why can’t I read the information after pairing ?

A : Firstly, please check if your OBDII scanner has a 4 digital Bluetooth pairing code.

Secondly, go to the Bluetooth application of the radio, and set the pairing code of the radio to the same one as the OBDII scanner.

Thirdly, open the Torque application, choose the OBDII scanner MAC address in the application setting. Below is a demo video to show you the operation:

https://www.youtube.com/watch?v=PwFJx0V84VM

Lastly, if the connection is working well, but not able to read your car MCU information, then it maybe the OBDII scanner is not compatible with your car, you may need to find another one.

Q8 : Why can’t I search the radio stations ?

A : First, please check if you have plugged the original car radio antenna connector to the radio antenna port from the radio tightly.

Secondly, if connected well, please check if your car is in an area with good radio reception.

Thirdly, please turn off the AF option on the radio menu to search the radio stations.

Lastly, you could get a radio antenna booster to connect between the radio and the original car radio antenna plug. And plea

se power the booster from the ANT-CON wire or the red ACC wire.

Q9 : Why can’t I install the new car stereo ? (the plug doesn’t fit or the size is different from the original one)

A : Sorry about this! But we have already listed the measurement data of the radio in our description, so that clients can check before purchasing. And as you can see, the radio is a 2 din universal device with universal ISO cable harness. It will not fit all cars, some cars have an original cable harness instead of universal ISO connectors. For these cars, you may need modify the wiring or buy an ISO to special cable harness adapter to install the radio. Please tell us your car information, and take photos to show us your original car connectors. We will check if we have this wire adapter for you.