

# FAQ for Pumpkin Car Stereo KD-C0223/KD-C0224 (1)



**Q1 :** Why can't enter into factory setting menu ?

**A :** The factory setting password is 126, please input it and press ok to enter into factory setting menu.

**Q2 :** How many points can the touch screen support ?

**A :** The touch screen is capacitive screen, it can support 5 points touch.

**Q3 :** Did the radio root from the factory ?

**A :** The radio do not rooted from the factory, and we also do not suggest you to root it even if you can root it, because it will cause unstable risk to the system. Please note that the m

an made damage on the radio include the system will not under protective in the warranty period.

**Q4 :** Why can't use the DVR ?

**A :** Please check if your camera is USB free drive type. If it is USB type but still not work, it maybe not compatible. You can buy a compatible one from [our stock](#) to check. And please enter into factory setting by password 126, and then make sure the "Front camera" option was ticked, and save it and reboot the radio to make it active. And the car record is saving video files into the GPS slot storage card, so please make sure there is a available storage card in the GPS slot.

**Q5 :** Why can't use the original steering wheel control ?

**A :** The radio can only support resistance basted steering wheel control buttons to work. If your car original with can bus system, then it will not support. If your car without can bus system, then you can find the original car's steering wheel control wire, connect to KEY1/KEY2 from the ISO wire, then go to wheel learning menu to program each buttons to make them work.

**Q6 :** Why can't enter into the main menu after starting up ?

**A :** It is the system file problem, could you mind download the system file from the following link?

[https://mega.co.nz/#!AY9TQTba!rce-Dn5dJyfTiPSm\\_NCRsJ6UjxMh\\_HaZNfraBf7tUe0](https://mega.co.nz/#!AY9TQTba!rce-Dn5dJyfTiPSm_NCRsJ6UjxMh_HaZNfraBf7tUe0)

Here is the instruction doc file, please check carefully before you do the restore procedure.

[https://mega.co.nz/#!dVVBtASi!4IpRTHmYUYvuxIPPzTq\\_iH28MNigu8lI](https://mega.co.nz/#!dVVBtASi!4IpRTHmYUYvuxIPPzTq_iH28MNigu8lI)

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