

## Car Radio DVD GPS Stereo • Re: not communication with cats60 smartphone bt4.1

Hi,

Sorry for the late reply due to the National Day.

With respect of your description, our unit is not compatible with the bluetooth 4.1, cause we tested the android 6.0 smartphone for hands free calls without any problem.

Currently we don't have the new updating to solve this problem, sorry about this.

But we will feedback it to the factory, hope they can provide the possible solution.

Regards

Statistics: Posted by [Jammy](#) – Fri Oct 07, 2016 8:31 am

---

---

## General Configuration • Re: Some issues from Pumpkin please help.

Hi,

Sorry for the late reply due to the National Day.

About the navigator problem, that's strange, would you mind take a video to help us check?

It maybe the navigation app itself problem, you can go to the navigation app menu to restore the navigation app.

About the steering wheel controls, if your car just has one swc wire, you just need to connect it to one of our steering wheel control wire (key1 or key2), and the ground wire had better to connected to GND.

Regards

Statistics: Posted by [Jammy](#) – Fri Oct 07, 2016 7:45 am

---

---

## [Android System • Re: enable root access on Device RQ0270E](#)

Hi,

Sorry for the late reply due to the National Day.

I don't know the way to root the unit RQ0270, and the factory also don't allow clients to root the unit. Hope you can understand.

Regards

Statistics: Posted by [Jammy](#) – Fri Oct 07, 2016 7:54 am

---

---