

The FAQ OF PUMPKIN KD-C0340

Pumpkin Android 4.4 Kitkat Car Stereo 2/Double Din DVD GPS Navigation with 8 inch Head Unit Support 3G / WIFI / Can-Bus / OBD2 / Free Mic for VW



Key Features:

- . Support Win CE System
- . CPU Frequency 800MHz
- . Support Can-bus
- . Support 3G
- . Support 1080P Video
- . Support DVR

1) regarding the 3G modem: Can you tell me, how to setup such a connection, I could not find any hints in the device menu.

Normally you need a 3G dongle.then just plug and play,please make sure you can buy a 3G Internet WCDMA SIM card from your local, because our item can only support that

2) In the app drawer, there is a shortcut for "Instructions",

but when I click this icon, it just says "No file found". Can you tell me where to get such a file or maybe instructions at all?

you tell us the SKU of this product, so we can give the solution

3) Can you tell me the maximum capacity of a microSD card, which is inserted into the device?

Normally ,we suggest you use the SD card under 32GB.

4) Do you know how to improve the Wifi connectivity range? Currently it is really bad, except I put a device right into the car. I would like to synchronize things, by driving my car in front of the window, where the wifi router is located behind.

And please close the wifi power saving mode,it mean close the "wifi optimization".(setting --advanced wifi--wifi optimization)

How to Fix These Frequent Issues of Android Car Stereo?



Q1: I set up the date to be the GPS date. The GPS show the right hour, but on [car stereo](#)'s main menu the time is 1 hour different. The time zone is correct. Could you help me to have the right time ?

Please don't use local time, forward or backward to adjust the time zone. You can adjust the time in Setting.

Q2: When playing music from the SD card, the player is not moving to the next song or is getting stock after few songs. Is issues with app ? Is any update for that?

Please use the small storage SD card, preferably less than 32G B. Did you have some songs for lossless formats or other formats ? Please use the flash disk or MP3 player.

Q3: Why the GPS of [Android car DVD player](#) can't get signal ?

About the GPS signal, please check the following issues:

- GPS antenna didn't connect well with the GPS slot;
- GPS is put to the wrong place, please put it to a good r

exception place;

- Bad weather or the building around would affect the reception of the GPS, please try it another day or another place for good reception.

<https://www.dropbox.com/s/9pdbohtmzlxlv9g/affect%20satellites%20reception.jpg?m=>

- The wire which connect the GPS slot and the mainboard is loose, please open the car stereo and check inside.

Q4: Why the media unit of [car DVD player](#) is dead ?

Have you tried to reset the head unit? If no, please reset the unit by using a needle to press the “RST” for more than 2 seconds. Before doing this, please make sure that both your car and the head unit are turned on.

If you’ve already done above and found nothing help, please remove the car DVD player and wait for half a day, then power on and check again.

However, if it’s still nothing improve, please reinstall the system according to the instruction below:

<http://www.news.autopumpkin.com/how-to-upgrade-your-android-head-unit-from-4-2-to-4-4-kitkat/>

Q5: Why the [car head unit](#)’s steering wheel buttons don’t work ?

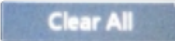
Here is the instruction for how to set the steering wheel buttons:

Steering wheel control connections instruction.

Enter into the steering wheel control:

Please click the "Settings" icon to enter into the system setup interface on the screen, then,dragging option bar up and down to find the settings option of "How to learn steering wheel control " .

The procedure for steering wheel control settings :

1. Clicking the picture of "  " to clean up(empty) everything.
2. On the steering wheel, pressing(holding) this button which you will need to setting(set).
3. Click these buttons on the touch screen, which functions are corresponding with these buttons(keys) accordingly.
4. When these buttons turn red , it means that these buttons have been set successfully.
5. Repeat 2-4 key actions to complete all learning .Please correctly connect the steering wheel control lines ,

please see the following pictures:Connecting two AD lines with the positive pole of steering wheel control line, connecting the GND with negative pole.



Q6: The radio tuner of [Android car stereo](#) is not working any more. It can open but is not detecting any signal.

- Please check whether you had connected the radio antenna tightly.
- Check the wire on the ISO cable ANT-CONT, and connect it with the blue wire on the radio ant

enna to power for radio.

- Please enter the factory setup in the unit and check the radio area, the password is 126.
- When using the radio, please turn off AF and TA option first, and then search the radio station.

Q7: The navigation button is not working, but the navigation software works fine when I open from the touch screen, maybe I have a bad OS version. Can you send me the link for the latest one for that [car head unit](#) ?

Please back up your important files before update it. First of all, please download the installation package from

https://mega.co.nz/#!AY9TQTba!rce-Dn5dJyfTiPSm_NCRsJ6UjxMh_HaZNfraBf7tUe0

Then unzip it and copy all files to an empty SD card (notes: without folder).

After that please turn off the unit and insert the SD card to GPS slot. Last but not least, turn on the unit again to update .

Q8: The power light of [car stereo](#) is illuminated, but the OBD2 adapter's light don't light up. What should I do ?

About the OBD, the normal whole instruction is :

- Please enter our "Bluetooth" application, then set the pairing code of the radio to the same one as the OBDII scanner' Generally it would be 0000 or 1234.(please try both)
- Then please open the built-in torque, choose the OBDII scanner MAC address in the application setting and choose your car protocol.
- At last, please do it step by step on this video:

<https://www.youtube.com/watch?v=PwFJx0V84VM>

FAQ for Pumpkin KD-C0223 Android 4.4 Car Stereo



Q1. Does it fit in a Nissan Xtrail 2011 ?

A: Sorry, it doesn't. There is another Pumpkin Car Stereo which fits Nissan Xtrail 2011: <http://www.autopumpkin.com/pure-android-4-2-twin-din-universal-nissan-car-dvd-gps-navigation-with-6-2-inch-lcd-hd-capacitive-touch-screen-3g-wifi-bluetooth-support-obd2.html>

Q2. Does the Android operating system allow calls and txts from Google Hangouts and Google voice ?

A: Sorry, the builtin mic of the [Car DVD Player](#) is specifically designed for the Bluetooth phone call.

Q3. It says OBD2, but how does that work? Does it read engine e

rror codes ?

A:Here is an instruction video about it : <https://www.youtube.com/watch?v=XZ9Cw-xvkv8&feature=youtu.be&list=UU5idhlXZfjcSV9KDp-gcC0w>

Q4.Can you make /receive calls while using the navigation ?

A:Yes. A banner comes on at the bottom of the screen no matter what app you're in. It has a few buttons, one is for answer, another is for ignore.

Q5.Can this be tethered to a cellphone via Bluetooth for internet access ?

A:Sorry, it can't. But you can share your cellphone as Wifi hotspots, then use the radio to connect to the wifi signal from your cellphone and use the internet.

Q6.What is the unlock code to get to the advanced options ?

A:You can find it in the manual, which is 126.

Q7.Can you control high and low pass filters with this unit?

A:There is an equalizer in the music program. You can get apps that might better fit your needs as this [head unit](#) is running Android system.

Q8.Possible to wire this up without buying a harness ? Where does each of wires go ? I have a fuse holder to battery and RCA to amplifiers if possible.

A:The wiring is made to new non-American standard. New cars may support it but old cars need a harness to hook it up.

Q9.Does it fit for Nissan Versa 2009 ?

A:Actually, it fits a standard double DIN opening.

Q10.Does this unit come with a GPS antenna ?

A:Yes, it's magnetic and you are supposed to mount it to a piece of metal for better reception. It will use the piece of metal as a kind of extended antenna. I put mine inside the dash while some people put it in the outside of the car, and it seems to work fine.

Q11.Does the Bluetooth work with other accessories normally supported by Android ? Esp Valentine 1 radar detector.

A:Yes, it supports any and all via Bluetooth devices.

Q12.How do Google Maps and Waze look ? Do they rotate and look adequate ? I drive a lot for work and I primarily want this for the mapping.

A:That part of the car stereo works perfect and the GPS lock is quick and accurate.

Q13.Can you browse the Internet with tethering and play music from YouTube ?

A:There are three ways to browse the Internet: buying a 3G dongle, tethering your phone, or having a Wifi network to connect to. You can do whatever you like in these three ways.

Q14.Will it fit a 2004 F250 Truck ?

A:This is a standard 110*180mm size [Android car stereo](#) which is slightly bigger than US double DIN size. Therefore, it's a hassle trying to get an stereo installation adapter (such as Metra) to get it fit inside the opening. But if you're able to cut/ trim a bit with tools, then you're good to go. It will definitely fits, but may not look professionally install if the installation kit isn't not cut clearly.

Q15.Does the Bluetooth support more than one connection ?

A:The Bluetooth can support different connection, but it suppo

rts only one at a time.

Q16.Are the button lights changeable, i.e., can I change it to red ?

A:The button lights are changeable. Actually, there are seven colors to for you to choose.

Q17.Can you use Bluetooth to tether to a cellphone for Internet connectivity ?

A:Sorry, you can't connect the Internet via Bluetooth. But you can share the Wifi hotspots of your phone and search it with this [car audio](#).

Q18.How does the Wifi work ? Do need go near hotspots or can it be used anywhere ?

A:It can work anywhere there is Wifi available.

Q19.Does this unit receive HD radio stations ? Can you load music filled SD card into the SD port, or is the port for navigation ?

A:Sorry, it can't receive HD radio station, it's AM/FM RDS radio. And yes, you can load music filled SD card into the SD port, and there is a GPS port alone.

Q20.Is Google Play Store installed and ready for use ?

A:Yes, it's loaded and ready to use. Google integration is fast and easy.

Q21.Will this fit a 2013 Chevrolet Silverado and do I need additional harnesses for steering wheel control ? Also, will it need a new trim piece ?

A:Yes, it does fit the 2013 Chevrolet Silverado and you don't need any harnesses for SWC. It doesn't need a new trim piece.

