

## Car Radio DVD GPS Stereo • Re: No video displayed playing DVD, Model# 11- RQ0261E-US

Hi,

Sorry for the late reply due to the National Day.

Regarding your issue, could you please use other DVD to check?

Does the unit play video normally from USB/SD?

If possible, would you mind take a video, upload it to youtube, then send the link to us?

We will try to provide you the positive solution.

Regards

Statistics: Posted by [Jammy](#) – Fri Oct 07, 2016 8:23 am

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## Android System • Re: enable root access on Device RQ0270E

Hi,

Sorry for the late reply due to the National Day.

I don't know the way to root the unit RQ0270, and the factory also don't allow clients to root the unit. Hope you can understand.

Regards

Statistics: Posted by [Jammy](#) – Fri Oct 07, 2016 7:54 am

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## General Configuration • Re: Some issues from Pumpkin please help.

Hi,

Sorry for the late reply due to the National Day.

About the navigator problem, that's strange, would you mind take a video to help us check?

It maybe the navigation app itself problem, you can go to the navigation app menu to restore the navigation app.

About the steering wheel controls, if your car just has one swc wire, you just need to connect it to one of our steering wheel control wire (key1 or key2), and the ground wire had better to connected to GND.

Regards

Statistics: Posted by [Jammy](#) – Fri Oct 07, 2016 7:45 am

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