

FAQ on Pumpkin Car Radio GPS DVD Stereo



This topic is created to tell you the correct way to run our [Pumpkin](#) Car Radio DVD GPS Players. Besides, it will teach you how to solve the common operation questions. You may find the solution via the following posts if you have any simple question with your item.

Cable Connection

Please correctly connect the cable according to the connection diagram on the top surface of your [Pumpkin](#) car stereo.

Power cable

There are three power wires in the ISO wiring harness, they are red, yellow and black. Please connect red wire with the

ignition wire. Yellow wire has to be connected to constant 12V power supply. And black wire is for the negative power. If your item has steering wheel control function, it should have three steering wheel control wires(except for can bus interface controlled head units) which are also two positive and one negative. Please pay attention not to mix up the power cable and steering wheel control cable, or your item will be burned.

Brake cable

The brake cable should be connected to your car's hand brake. In this way you will only be allowed to watch videos when parking your car. To meet your front passenger's demand of watching videos while you are driving, you can connect the brake cable to your car's negative power. But we strongly suggest drivers not to watch videos while driving.

Audio cable

There are 4 pairs of audio wires in the ISO wiring harness, they are grey, green, white and purple. You need to connect each pair to the corresponding car speaker. For example, connect the white pair of wires to the front left speaker, one for the positive and the other for the negative.

Attention:

Please don't let the wires touch each other. You can put some insulating tape on them, especially for those unused wires.

Restoration

This item has a RES button (normally on the front panel or behind the front panel). You can press the RES button whenever your item has any system problem, then it will restore to factory defaults.

Switch On

Once you connect the power cable correctly, the power light will turn Red. Then you can press the SRC button on the front panel to turn on your item.

If the power light doesn't turn red, please check the power cable connection. And please make sure the voltage of your vehicle's power is between 12v-14v.

If the power light turns red but your item can't be turned on by pressing the SRC button, please try to switch on by the remote control, and please check whether your vehicle's power is between 12v-14v.

Motorized Panel

If your item has a motorized panel, it will allow you to adjust its screen's angle. Besides, such panel has position memory. When you restart, the panel will turn back to the last angle.

If your panel doesn't keep the position memory, please check the power cable connection. Pay attention that the yellow wire has to be connected to constant 12V power supply, or no memory will be kept.

Touch Screen

If your touch screen reacts slowly or incorrectly, a simple calibration may sort it out. Different models' calibration settings are in different interfaces. Please try to find out your item's calibration setting, or tell us its model. If there is no response after clicking the onscreen buttons, please try to loosen the screws around the front panel, since this problem may be caused by the over pressure of those tight screws.

Disks

Put a CD/DVD disk in and turn to DVD mode, you can enjoy your favorite music and movies by this item.

If your disk can't be put in, please check whether the protective screw on the top of your item has been removed.

If your disk can't be read, please try other CD and DVD disks, in case your first disk is a scratched one or its format can't be supported.

If you can't hear any voice, please try other disks, turn up volume, unmute the speakers and check the audio cable connection.

If there is any noise, please try other disks, check the audio cable connection and prevent the wires from touching each other.

Radio

Clicking the radio icon on the touch screen, you can enter the radio mode. To memorize your favorite stations, please hold the station buttons.

If your radio doesn't work well, please check whether it's in the right frequency area (normally you can find it in the setup menu). Besides, please check whether your radio antenna

has been plugged in, and whether the signal is strong enough.

Bluetooth Wireless Connection

Please follow the below steps to connect this item with your Bluetooth phone.

1. Turn this item to Bluetooth mode.
2. (Optional) Press the PAIR button.
3. Use your Bluetooth phone to search this item, which named Car Kit or Fihonest.
4. Fill the password "0000" or "1234".

Then you will be able to have a phone conversation or enjoy the music in your mobile via this item.

You can press the CHANGE button to switch between this item and your mobile phone.

If this item can't be connected with your phone, please have a try with other mobiles. Perhaps it is just not compatible with your mobile's model.

iPod Audio Input

Connect this item with your iPod and turn it to iPod mode, you can use the touch screen to control your iPod and play your favorite music. But please kindly note that this item may not be compatible with some new iPod models.

If your iPod can't be supported by this item, please check whether it can turn to iPod mode once you connect it with your iPod. If so, this item is in good condition. You can try to connect it with the early iPod, like iPod classic or iPod nano.

USB&SD

Most of our items support USB sticks and SD Cards up to 32GB. And the supported formats include MP3, WMA, DIVX, MPEG, DAT, JPEG and so on.

If your USB sticks or SD cards are not compatible with this item, please check whether they are within this item's maximum capacity. Besides, please note that this item doesn't support Portable Hard Drive.

If some files in your USB sticks or SD cards can't be opened, please check whether their formats are supported by this item.

AV Input&Output

AV input: Connect this item's AV input cable with other players' AV output cable, then turn this item to AV mode.

AV output: Connect this item's AV output cable with other monitors' AV input cable, then play a DVD disk.

If there is no video or audio transmission after the AV cable connection, please make sure the cable connection is correct and both items are in the right modes.

If the input videos are distorted or have no colors, please change this item's TV system in the DVD mode's setup menu.

Remote Control

Before using the remote control, please place the battery correctly and remove the protective plastic in the bottom.

If your remote control doesn't work, please try to use a digital camera or your phone camera(except for iPhone) to point to the bulb on the top of the remote control. Then when you press any button, that bulb should be flashing (only you can see on the screen of your digital camera or phone camera). If it works, that means it's in good condition. Please use your remote control within the scope of the IR transmitter of

your item.

Click to check [Pumpkin Android 6.0](#) Car GPS Radio, [Andorid 5.1](#) Car dvd gps, [headrest monitor](#), [back-up camera](#) and [other auto accessories](#) on Pumpkin official website:

US site: www.autopumpkin.com

UK site: <http://ift.tt/29hvZcz>

DE site: www.autopumpkin.de

via Blogger <http://ift.tt/2d4rXq0>

[Android System • Re: Feature request: Persistent radio settings](#)

Hi,

Sorry for the late reply due to the National Day.

About the settings losing after power off and reboot, please refer another forum to check.

It's possible that the red and yellow wire to your car is reverse.

Here is the link of the latest firmware for the unit RQ0370.

Hope some help.

[https://mega.nz/#!gJNLTbwI!y_9pJo2Cuu0H ... dDQjBo8Lf8](https://mega.nz/#!gJNLTbwI!y_9pJo2Cuu0H...dDQjBo8Lf8)

Regards

Statistics: Posted by [Jammy](#) – Fri Oct 07, 2016 10:29 am

General Configuration • Re: RQ0269E-UK-A

Hi,

Sorry for the late reply due to the National Day.

1. please check if the red and yellow wire pin position are right to your original cable, you can refer another forum.

viewtopic.php?f=3&t=19

2. Could you please tell us what blank screens you added? Just attach some picture.

3. This unit support to play music via bluetooth. You need to open the music player and enter the bluetooth music, then it will play.

4. Please go to the Settings—about device to find the firmware version.

5. The unit does not have the git repo for development.

6. Currently we don't have the android 6.0 firmware for this kind unit.

Regards

Statistics: Posted by [Jammy](#) – Fri Oct 07, 2016 10:21 am
