

FAQ for Pumpkin Car Stereo

KD-C0223/KD-C0224 (2)

Q7 : Why the OBDII scanner can't be paired ? Or why can't I read the information after pairing ?

A : Firstly, please check if your OBDII scanner has a 4 digit Bluetooth pairing code.

Secondly, go to the Bluetooth application of the radio, and set the pairing code of the radio to the same one as the OBDII scanner.

Thirdly, open the Torque application, choose the OBDII scanner MAC address in the application setting. Below is a demo video to show you the operation:

<https://www.youtube.com/watch?v=PwFJx0V84VM>

Lastly, if the connection is working well, but not able to read your car MCU information, then it maybe the OBDII scanner is not compatible with your car, you may need to find another one.

Q8 : Why can't I search the radio stations ?

A : First, please check if you have plugged the original car radio antenna connector to the radio antenna port from the radio tightly.

Secondly, if connected well, please check if your car is in an area with good radio reception.

Thirdly, please turn off the AF option on the radio menu to search the radio stations.

Lastly, you could get a radio antenna booster to connect between the radio and the original car radio antenna plug. And please

se power the booster from the ANT-CON wire or the red ACC wire.

Q9 : Why can't I install the new car stereo ? (the plug doesn't fit or the size is different from the original one)

A : Sorry about this! But we have already listed the measurement data of the radio in our description, so that clients can check before purchasing. And as you can see, the radio is a 2 d in universal device with universal ISO cable harness. It will not fit all cars, some cars have an original cable harness instead of universal ISO connectors. For these cars, you may need modify the wiring or buy an ISO to special cable harness adapter to install the radio. Please tell us your car information, and take photos to show us your original car connectors. We will check if we have this wire adapter for you.

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Q1 : Why can't enter into factory setting menu ?

A : The factory setting password is 126, please input it and press ok to enter into factory setting menu.

Q2 : How many points can the touch screen support ?

A : The touch screen is capacitive screen, it can support 5 points touch.

Q3 : Did the radio root from the factory ?

A : The radio do not rooted from the factory, and we also do not suggest you to root it even if you can root it, because it will cause unstable risk to the system. Please note that the man made damage on the radio include the system will not under protective in the warranty period.

Q4 : Why can't use the DVR ?

A : Please check if your camera is USB free drive type. If it is USB type but still not work, it maybe not compatible. You can buy a compatible one from [our stock](#) to check. And please enter into factory setting by password 126, and then make sure the "Front camera" option was ticked, and save it and reboot the radio to make it active. And the car record is saving video files into the GPS slot storage card, so please make sure there is a available storage card in the GPS slot.

Q5 : Why can't use the original steering wheel control ?

A : The radio can only support resistance basted steering wheel control buttons to work. If your car original with can bus system, then it will not support. If your car without can bus system, then you can find the original car's steering wheel control wire, connect to KEY1/KEY2 from the ISO wire, then go to wheel learning menu to program each buttons to make them work.

Q6 : Why can't enter into the main menu after starting up ?

A : It is the system file problem, could you mind download the system file from the following link?

https://mega.co.nz/#!AY9TQTba!rce-Dn5dJyfTiPSm_NCRsJ6UjxMh_HaZNfraBf7tUe0

Here is the instruction doc file, please check carefully before you do the restore procedure.

https://mega.co.nz/#!dVVBtaSI!4IpRTHmYUYvuxIPPzTq_iH28MNigu8lIQi_g7D0Rb1g

**Pumpkin 2 Din Universal Car
Stereo GPS Navigation Radio
Head Unit 6.2 Inch HD Touch
Screen Win CE 6.0 System
Support
DVR/3G/1080P/Bluetooth/ Free
Mic**

	\$209.99
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