[FAQ for Pumpkin Car Stereo KD-C0223+Y0801 (1)](#)

pumpkin car stereo KD-C0223+Y0801

Q1 : Is this [Pumpkin Car Stereo](#) compatible with 2012 KIA OPTIMA?

A : Yes, it will be compatible with 2012 KIA OPTIMA, but you may need to do some wire modification because we can only send you a ISO cable.

Q2 : Is it possible to make playlists in the music player, using a memory card?

A : Yes, it can make playlists in the music player by using a memory card.

Q3 : Does the wifi work?

A : Yes, but it isn't a hotspot. Think of it as a tablet with a radio. If you are in areas with free WiFi, or have a hotspot, you can connect -Watch Netflix, go on TV, social media, etc.

Q4 : Does this unit power on immediately like the way regular steroes do? Or does it have the delay of booting an Android ta

blet each time you turn on your car?

A : There is a delay which takes 10 or 15 sec just as there would be on a tablet. Once powered up it is a very capable after market car stereo.

Q5 : Is this compatible with 2012 Toyota Prado?

A : This is a universal [car stereo](#) made to fit most vehicles. If your Prado has an opening for double DIN which is about 178 mm wide and 100 mm high, then it will work with the correct trim adapter for your vehicle.

Q6 : How do I connect steering wheel controls to the sw1 and sw2 wires on back of unit?

A : You have to find the original wires coming ffrk. on the steering wheel to your old head unit. Then just splice them in.

Q7 : Can waze be downloaded and used? Can I download apps from Google store with this?

A : Yes, it comes with play store. Any apps in the Google store can be accessed with this and work great!

Q8 : Does the buttons change color?

A : Colors can be selected through the system management app.

Q9 : Is this unit compatible with 2010 suzuki sx4 steering wheel controls?

A : Sorry, [this head unit](#) doesn't support. Because the SX4 car is original with can bus system, and the dimension and shape do not fit either.

Q10 : Can this product handle ODB2 with USB?

A : Sorry, this procuct can't handle ODB2 with USB.

Q11 : Has the GPS freeze up problem been fixed? What kind of G

PS is installed? What does it cost to update?

A : We will preload the free testing copy map from the factory into a 4GB micro SD card for you , and it includes the map of your country. It is an Igo software which doesn't support to update via website. But once we got the new map file from the factory, we can send to you via email for free. All you need to do is just download and use it.

Q12 : Do you have to enable a wifi hotspot everytime you use the nav or google maps? Google maps I would assume yes but what about stock nav?

A : The stock GPS app doesn't require wifi or 3G phone. This [car DVD player](#) comes with its own antenna and tracks SAT signals without wifi assistance. The installed app works fine.

Q13 : How accurate is the GPS/Navigation? Can I download Google Maps?

A : Our GPS/Navigation works fine and most of consumers are satisfied with it. And yes, you can download Google Maps.

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Q14 : Why can't I surf the Internet after plugging in my 3G dongle ?

A : It might be the 3G dongle you used is not compatible with our radio. It's possible that you didn't buy the 3G dongle from our store. Would you like to buy a compatible one from [us](#) to try? Also please note that for our 3G dongles to work it can

only support a WCDMA 3G bandwidth Internet SIM card.

Q15 : Why does pressing the GPS button to open the Igo maps not work while clicking on the icon does ?

A : Please go to setting—GPS—GPS application option to set the GPS button's function. You can define it to open any map app you installed on the radio.

Q16 : Why can't I open the map or it reports errors when I open it ?

A : It might be the map software preinstalled onto the map SD card is corrupt or lost files. Would you mind we send you a link to download the all map files again to try? Or you can wait for us to send you a new map SD card by post to you? Any idea please let us knows, so that we can give you following instructions.

Q17 : Why is the stereo screen black and no shows no display ?

A : Please use something sharp kike a paperclip to press the RST hole on the front panel to check. If it is still not working, please check if the touchscreen and all other functions still work. Does it have sound coming out? If it is only the display is black and not working, then it maybe the display screen or the display board doesn't have power to the back-light of the screen, it may require opening the front panel to check screen board, can you try that? If all of the other functions do not work either, then it might be the device is not connected with power. Please check the power connector and fuse on the radio to see if they are all still good.

Q18 : Why does the radio interface not have voice while others have ?

A : Please disconnect the power cable to the radio, and wait for an hour, and then connect it back to check. We have had clients solve the problem by doing this, maybe this will solve th

e problem for you also.

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Q10 : Why is the [car stereo](#)'s WIFI connection unstable (often off-line or can't connect) ?

A : It maybe the WIFI source signal is too far from the radio, and as the radio has an inbuilt WIFI antenna, it will not keep a stable connection. Please get the WIFI source signal close to the radio. Such as use your cellphone to share WIFI hot-spots out, and then use the radio to connect to the cellphone WIFI hot-spots.

And if it is still not working, can you please erase all the settings data on the radio to check? Just go to setting—backup/restore, and then choose restore to erase all the data. Please note the operation will delete all the applications and settings you have done on the radio. Please take note before you go further with this.

And please turn off the WIFI optimization on the WIFI advance setting, just as the following picture shows：

http://image16-c.poco.cn/mypoco/myphoto/20150410/10/17615050620150410105104032.jpg?492x296_120

Q11 : After pairing the bluetooth, why can't I hear my voice or the other party's voice when calling ?

A : Please check if you have plugged in the external mic to use it. Is the external mic connected tightly into the mic port? And when you talking to phone, please talk close to the mic t

o check. If it is still not working, please check if the exter
nal mic is broken. Can you change another mic to check?

Q12 : Why can't some apps be installed or corrupt ?

A : Why is it that some of the apps can not install or are cor
rupt? Or you mean all apps can not be installed or corrupt? If
 it is just some of the apps do not work, then it is normal. B
ecause the [Android system](#) has capability issues with some apps
, even if you are using an Android cellphone, it will have tho
se issues too. If you mean all apps are a problem, then it may
be the system file has a problem, you will just need to re-
install system of the radio to solve it. Here is the link of t
he system file:

[https://mega.co.nz/#!AY9TQTba!rce-Dn5dJyfTiPSm_NCRsJ6UjxMh_HaZ](https://mega.co.nz/#!AY9TQTba!rce-Dn5dJyfTiPSm_NCRsJ6UjxMh_HaZNfraBf7tUe0)
[NfraBf7tUe0](https://mega.co.nz/#!AY9TQTba!rce-Dn5dJyfTiPSm_NCRsJ6UjxMh_HaZNfraBf7tUe0)

After downloading it, please decompress it, and you will get t
he firmware from the zip file. Copy the firmware onto an empty
 micro SD card. Then turn on the radio to the main menu; inser
t the SD card into the GPS slot. It will show a window leading
 to the update. During the update, please do not do any other
operation or cut off the power.

Q13 : Why does it show no music after connecting an iPod ?

A : Please check if you have connected the iPod wire well betw
een radio and iPod. Could you try disconnecting the iPod and r
econnect it? And please click the folder icon at the bottom ri
ght of the iPod menu, choose music files from the iPod folder.